

Sr Telecalling Officer

HDB Financial Services (HDBFS) is a leading Non-Banking Financial Company (NBFC) that caters to the growing needs of an Aspirational India, serving both Individual & Business Clients.

Incorporated in 2007, we are a well-established business with strong capitalization. HDBFS is accredited with **CARE AAA** & **CRISIL AAA** ratings for its long-term debt & Bank facilities and an **A1+** rating for its short-term debt & commercial papers, making it a strong and reliable financial institution.

Our lines of business include – Lending and BPO Services.

Job Description:

1. It is an Outbound Collections process
2. Responsible for making outbound calls on daily basis to the existing customers of HDFC
3. Responsible for discussing on any pending payments of the customer
4. Responsible for following up regarding the payments to be made by the customer.

Desired Candidate Profile:

1. Candidate should be a Graduate or above (Candidates with Backlogs are not eligible).
2. Experience in Tele calling / Customer support / BPO / collections is an added advantage.
3. Communication Skills in English and Telugu is mandatory.

Work Shift Timings: 9:30AM-6:30PM (Day Shift)

Working Days: Monday to Saturday

CTC: 1.8LPA + Incentives

Venue

HDB Financial Services
Gokul Towers, 4th floor,
Opp.Model House,
Punjagutta,
Hyderabad-500082,